



Low Income Household Water Assistance Program

LIHWAP PURPOSE

To provide direct payment assistance for water and wastewater arrearages designed to help Washtenaw County residents retain water access

2-year emergency relief program

Funded by the US Department of Health and Human services-Administration for Children and Families

Distributed to several CAA's in Michigan and around the country

Provides up to \$650 in assistance or \$2,000 for qualifying homes

**ABOUT
LIHWAP**

QUALIFYING FOR LIHWAP



RESIDENTIAL WATER
ACCOUNT HOLDER



BE IN A ARREARAGE OR
DISCONNECTION STATUS



INCOME QUALIFY BY BEING
AT OF UNDER 150% OF THE
FPL



AUTOMATICALLY QUALIFY
WITH: SER, SNAP, TANF, SSI

# of Household Members	1	2	3	4	5	6	7	8
Income Limit Annual	\$20,385	\$27,465	\$34,545	\$41,625	\$48,705	\$55,785	\$62,865	\$74,665
Income Limit Monthly	\$1,699	\$2,289	\$2,289	\$2,879	\$3,469	\$4,649	\$5,239	\$5,829

Agreements are made with Washtenaw County water providers

Residents apply through online application or by scheduling an appointment

Once approved, payment is made directly to the resident's water provider



LIHWAP PROCESS





**CURRENT
PARTICIPATING
WATER
PROVIDERS**

- City of Dexter
 - City of Milan
 - City of Saline
 - Superior Township
 - Sylvan Township
 - Village of Manchester
 - Ypsilanti Community
Utilities Authority (YCUA)
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QUESTIONS





OFFICE OF COMMUNITY &
ECONOMIC DEVELOPMENT
Collaborative solutions for a promising future

WASHTENAW COUNTY LIHWAP PROGRAM

LOW INCOME HOUSEHOLD

WATER ASSISTANCE PROGRAM



PROGRAM BENEFITS

Up to \$650 in direct
payment assistance

\$ Assistance w/ paying past
due water bills or fees to
reconnect services when
they are shut off

Participating Providers

- City of Dexter
- City of Milan
- City of Saline
- Superior Township
- Sylvan Township
- Village of Manchester
- Ypsilanti Community
- Utilities Authority (YCUA)

To see an updated provider list, visit
Washtenaw.org/LIHWAP

CLIENT ELIGIBILITY



A residential account
holder



Have arrears or
disconnected status



At or below **150%**
Federal Poverty Limit

*A LIHWAP payment will guarantee service
for at least 90 days after receipt of payment*

150% Federal Poverty Chart

# of Household Members	1	2	3	4	5	6	7	8
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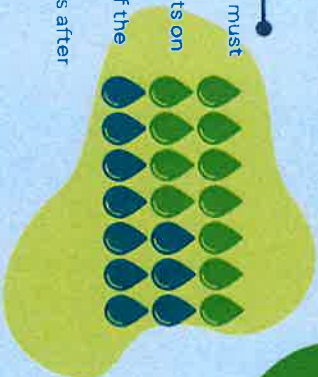
APPLY ONLINE: washtenaw.org/lihwap
Or call: 734-544-6721

Michigan Department of Health and Human Services Low Income Household Water Assistance Program Water/Wastewater Provider Information

Funding is administered through local MDHHS Offices and Community Action Agencies statewide until September 30, 2023, unless depleted prior to that date.

Provider Participation

To be eligible for payment, providers must complete a LIHWAP Participation Agreement before receiving payments on behalf of eligible customers. The agreement is valid for the duration of the program. A LIHWAP Payment shall guarantee service for at least 90 days after receipt of payment.



Allowable Services

Direct payment assistance for household accounts in arrears or disconnect status, including reconnection fees when services have been disconnected.

For households that have had their water disconnected or are facing disconnection, LIHWAP funding may pay the full cost that will reconnect or prevent disconnection of service even if it includes costs other than water (e.g. trash, cable, etc.).

Client Eligibility

Qualified account holders must:

- Be a residential account
- Be in arrears or disconnect status.
- Be under 150% Federal Poverty Limit and/or actively receiving Temporary Assistance for Needy Families (TANF), Food Assistance Program/Supplemental Nutrition Assistance Program (FAP/SNAP), State Emergency Relief (SER), Social Security Supplemental Income (SSI).



Outreach

It is the expectation that Community Action Agencies work with water and wastewater providers as well as other community partners in their service area to provide outreach to increase program awareness.



For more information

Contact your local Community Action Agency or MDHHS-LIHWAP@michigan.gov.



Michigan Department of Health & Human Services